InteleViewer Installation Notes

InteleViewer for Windows will run on Windows x86 XP, Vista or Win 7 desktop computers. For clients using Windows Terminal Services, there is a registry modification required. Please see the downloads web page for files. Please save the application to the hard-drive, flash-drive or CD for installation onto a PC.

InteleViewer for MAC will run on Mac OS Snow Leopard 10.6 or higher only.

Note: Please check first before proceeding that Inteleviewer not already installed. This can be checked by looking on the Desktop for an Inteleviewer Icon or looking for the Intelerad Medical Systems folder in the Programs list on a windows machine or Applications within a mac.

If Inteleviewer is already installed please proceed directly to the "Edit Bookmarks" step.

Installation
Double click on the InteleViewer application you have just downloaded and saved.

During installation;
>   **accept** terms and conditions (License Agreement),
>   **accept** default folder (next),
>   **enable** for all users (next),
>   **disable** dicom service (finish)

After installation has completed, double click on the Inteleviewer Icon (which should now be located on the desktop).
For the first time you will get a message saying that "You do not have any Bookmarks..." and you will be asked to "Enter a New Server" or URL.

Click on "Enter a New Server"
For Referrers, using standard internet connection, enter the following address for the Server URL   https://iv.ncrad.com

Tick the box below "Use Custom Server Name"
And enter North Coast Radiology

Edit Bookmarks
If you are not asked for the server address you can add the address to the server list on the InteleViewer login page, by hitting the drop down arrow just below the the word "Login", then click on "Edit Bookmarks" the select **+**Add button and when the "New Bookmark" window appears

For Referrers, using standard internet connection, enter the following address for the Server URL   https://iv.ncrad.com

Tick the box below "Use Custom Server Name"
And enter North Coast Radiology

Log In

The first attempt to login to Inteleviewer may be denied and a link will appear on the left-hand-side side of the Inteleviewer login screen requesting that you follow a link to accept the terms and conditions of use. Follow this link. A web page will open requesting your Inteleviewer username and password. You will then be asked to accept the terms and conditions of use.

There is detailed help available from with the Help menu from InteleViewer. The InteleViewer user guide is quite detailed.

Remote desktop support can be provided to you during installation if required. Please contact Greg Byrnes or Brett Llewellyn if required. We may need you to connect to the NCRAD remote support server this address is http://goto.ncrad.com and we will supply you with login details as required.

Feel free to contact either Greg on 6623 6124 or Brett on 6623 6128 for assistance.